

211 Illinois Statewide Analytics Dashboard

Date Range: 01/01/2024 to 8/31/2024

Geography displayed: Kane County

Contact Center data displayed: All 211 Illinois contact centers

Needs displayed: All need categories.

DATA FILTERS

To customize the data view, use the filters below.

To clear all, use the yellow "Reset Filters" button at the top right.

Year

Quarter

Month

Contact Center

County

Need Category

Contacts Handled

2,808

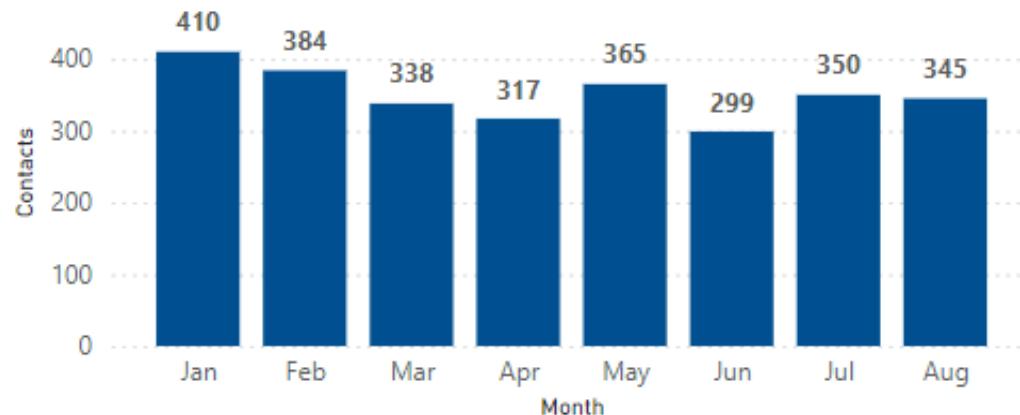
Needs Identified

3,535

Referrals Provided

6,995

Contacts by Month



211 Contact Center Totals

Contact Center	Contacts	Referrals
211 DuPage	79	84
211 Lake	9	6
211 Metro Chicago	245	124
211 PATH	2,475	6,781
Total	2,808	6,995

Needs Identified

Need Category	Needs	% of Total
Housing & Shelter	1,442	41%
Employment & Income	425	12%
Utilities	306	9%
Legal & Government	204	6%
Support Services	193	5%
Food & Meals	176	5%
Clothing & Household	166	5%
Transportation	162	5%
Information Services	161	5%
Health Care	128	4%

Service Referrals

