

December 2025 Fox Valley United Way Board Report

EXECUTIVE DIRECTOR

J.D. Ostergaard

Operations

Google Ad Grant has been activated on our website, but some kinks are still being worked out.

Eric has spent countless hours on trying to figure out what went wrong and how to convert transactions on our website. Our contact us, newsletter sign up, and donations web pages are all being tracked in our google analytics and we are improving the look and feel for the donor each month with our newly instated marketing and development committee, which consists of J.D., Annika, Eric, and anyone else who would like to be a part of it.

Annika is working on a list of improvements for digital marketing and appeals via social media.

The end of the year mailer went out on Friday, December 19 and donations are already starting to come back from that.

Finances

Met with Rigo from Old Second on Thursday, December 18 and a plan to re-evaluate our Repo account is in the works for 2026.

Our contract with KEB Accounting in Springfield, Illinois came to an end on December 31 and a new contract with Obbligato Accounting in Montgomery has been finalized to take over. An anticipated savings of \$2,000 per month is expected, but until the new firm fully sees what they are expected to handle from the auditor will determine that final number. It will be lower than KEB in absolute certainty.

Development

Giving Tuesday brought in just over \$1,000 dollars with a matching gift of \$500 from Kelly McDonough for a grand total of \$1,510.

Participated in Montgomery's "Merry and Bright" festivities with a decorated tree inside of city hall to bring awareness to Kendall 2-1-1 and Dolly.

Attended Earthmover Credit Union ribbon cutting on Wednesday, December 10 to honor the new branch remodel in Oswego/Montgomery.

Distributed gifts to Holiday Assistance families on Friday, December 12 as well as families taken off the waitlist. The grand total of families served was 144 and an estimated 434 children were among the sponsored gift requests. Hesed House had more coming in up until the last day, so we were accommodating them all with gifts from the toy drives and gift cards donated by the City of Aurora.

Met with Barnes and Noble regional representative to discuss bulk purchases, book fair fundraisers, and possible partnerships with them in 2026 or 2027. An opportunity to tie into Dolly's Fundraiser in 2027 is a strong possibility.

COMMUNITY IMPACT REPORT

Tricia Hoover

Dolly Parton's Imagination Library Activity and Development:

	FOLLETT	KENDALL	TOTAL
September	2708	2304	5012
October	3152	2368	5520
November	3546	2424	5970
December	3770	2486	6256
Change 09-10	444	64	508
Change 10-11	394	56	450
Change 11-12	224	62	286

12/02/25 – DPIL Regional Chat for development/fundraising ideas. Idea sharing for local fundraising through book clubs, stores, and community partners. Now that we can isolate certain areas, we can approach Kiwanis/Rotary/Lions to see if that could be a potential joint funding/sponsorship effort.

12/05/25 – CRT Aurora Meeting & Decorate Tree at Montgomery City Hall

12/16/25 - Hesed House Meet with Caseworkers to add DPIL to program offerings. Adding positive outcomes to outgoing in-network mailers can boost morale, including rental assistance programs.

Nonprofit Community Partner Impact/Development:

12/02/25 - Power Business Breakfast (Networking) Blanket Drive Box Distribution and Commercial recording with Graziano Insurance Agency and Coach House

12/17/25 - Academy Workshop - National League of Cities - December Workshop

The team discussed ways that nonprofits can advocate through formal seats on city commissions related to human services, economic development, and community health. Looked at the emphasis on equity means governance structures are increasingly designed to include voices representing marginalized communities, using our “5 Why’s”

12/17/25 - WCC - Day of Service Planning Session

This will be held on 04/17/26 - looking at 45 volunteers to help with beautification project at 13 S Broadway. Preliminary planning only.

12/30/25 - Northern Illinois Food Bank Tour J.D. and I toured the facility with Hester and Jessica. Through a more detailed understanding of the Food Bank's operations, including their sorting and packing processes, mobile market distributions, and innovative programs like My Pantry Express, we can help local pantries access greater volumes of nutritious food, reduce operational barriers, and ultimately reach more families facing food insecurity. The tour demonstrated how we can leverage our efforts to achieve a greater local impact on community food pantries. We have some thoughts on how to optimize funding for later discussions.

Holiday Assistance

12/01/25 - Home Depot Grant Approved

Beautification efforts began at 13 S Broadway with purchasing of drywall, shelving, decorations, etc.

12/02/25 - 12/07/25 - General decorating and cleanup

General Holiday Assistance delivery and execution via standard methods with community, volunteers, the City, and Hesed House.

2-1-1 SNAPSHOTS

KANE County Elgin Township (11/30/2024 - 11/30/2025)

211 Illinois County Subdivision Report

Select a township/district and date

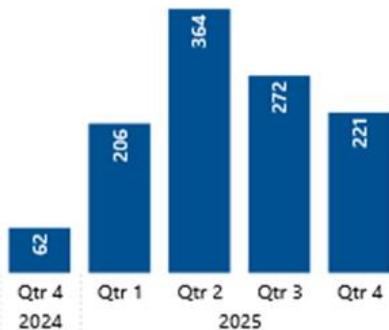
211
Illinois

Between 11/30/2024 and 11/30/2025 the 211 Illinois network handled 1,125 contacts in Elgin Township*. During these conversations, Resource Navigators identified 1,451 specific needs and provided clients with 2,143 referrals to community based organizations in their area.

211 Traffic Summary



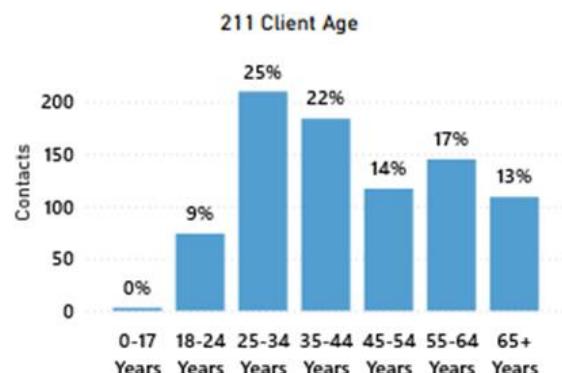
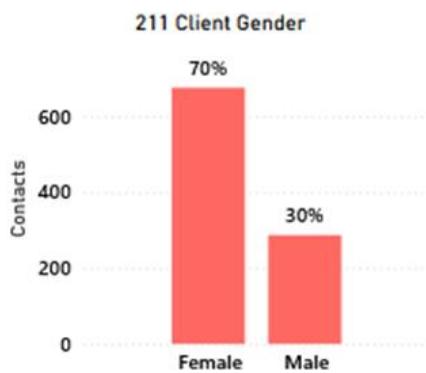
Contacts by Quarter



Top Needs

Need Description	Needs	% of Total
Information and Referral/211 Services	221	15%
Rent Assistance	183	13%
Utility Payment Assistance	127	9%
Homeless Shelter	116	8%
Low Income/Subsidized Rental Housing	52	4%
Food Pantries	36	2%
Housing Search Assistance	36	2%
Temporary Financial Assistance	31	2%
Housing Related Coordinated Entry	25	2%
Transportation Expense Assistance	24	2%
Homeless Permanent Supportive	23	2%

Client Demographics



* 211 Illinois contact centers collect clients' residential zip code. This report uses Dept. of Housing and Urban Development (HUD) crosswalk files to estimate 211 activity in Illinois Elgin Township based on zip code. If 10% or more of the Township's residences are located in a zip code, that zip code's contact data is included in the report.

KENDALL 2-1-1: Oswego Township (11/30/24- 11/30/25)

211 Illinois County Subdivision Report

Select a township/district and date range below:

Oswego Township
11/30/2024 - 11/30/2025

211
Illinois

Between 11/30/2024 and 11/30/2025 the 211 Illinois network handled 642 contacts in Oswego Township*. During these conversations, Resource Navigators identified 892 specific needs and provided clients with 1,099 referrals to community based organizations in their area.

211 Traffic Summary

Contacts Handled

642

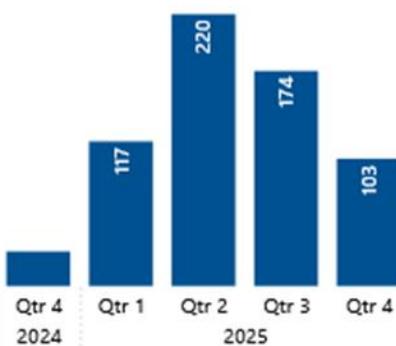
Needs Identified

892

Referrals Provided

1,099

Contacts by Quarter

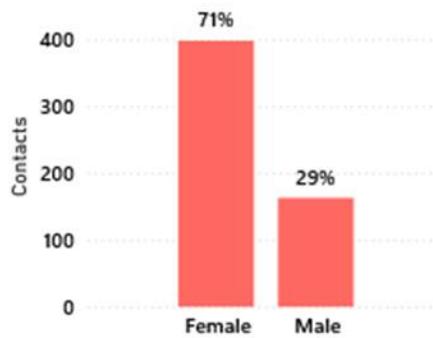


Top Needs

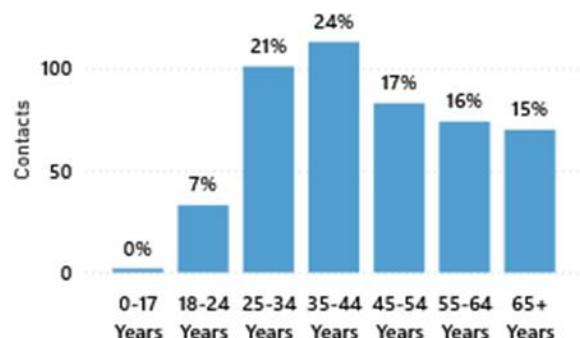
Need Description	Needs	% of Total
Rent Assistance	154	17%
Information and Referral/211 Services	133	15%
Utility Payment Assistance	88	10%
Specialized Information and Referral	29	3%
Low Income/Subsidized Rental Housing	26	3%
Homeless Shelter	24	3%
Housing Search Assistance	23	3%
Rental Deposit Assistance	22	2%
Mortgage Assistance	20	2%
Food Pantries	18	2%
Temporary Financial Assistance	18	2%

Client Demographics

211 Client Gender



211 Client Age



* 211 Illinois contact centers collect clients' residential zip code. This report uses Dept. of Housing and Urban Development (HUD) crosswalk files to estimate 211 activity in Illinois Oswego Township based on zip code. If 10% or more of the Township's residences are located in a zip code, that zip code's contact data is included in the report.

S.P.A.R.K.

Rosaisela Sida

SPARK programs

Kindergarten Readiness Playgroups every other Tuesday from 11 am – 12 pm

Playgroups in collaboration with World Relief every Friday from 9-11 am Winter Break from Dec 19/January 30, 2026.

Developmental Screenings at the Public Library Saturdays and Fridays from 12:30-2:30pm

Parents Cafes with Family Focus once a month.

Collaboration

SPARK participated in different outreach events in the month of December.

1. Kane county developmental Screening Flow chart Collaboration. December 3, 2025.
2. The Basics Monthly Meetings
3. Birth to Five monthly meetings
4. City of Aurora Educational Commission, monthly meeting-SPARK- is in the Kindergarten Readiness subcommittee.
5. SPARK No community meeting in December and January.

Dunham Foundation will have a meeting with the SPARK team to talk about future funding.

Meeting will take place in January 29th.

The focus on the first three weeks in December was to reach out to all families from Holiday Assistance list to complete an assessment, interview, intake, and referrals.

No activities for December the last two weeks in December.

SPARK got a new grant of \$20,000.00 from DHS