

# Fox Valley United Way: September 2025

## EXECUTIVE DIRECTOR

**J.D. Ostergaard**

## Operations

Hired an experienced bookkeeper and accountant for our part-time Data Entry Associate to start on Monday October 6<sup>th</sup>. Stacey Contreras has a background in QuickBooks Online, payroll, accounts receivables, accounts payables, and a familiarity with customer relationship management software.

Posted the job for Marketing & Development Associate on September 30<sup>th</sup>, with already 3 promising candidates in the running.

## Finances

Met with Weber and Associates representative Gabriela to start our audit of 2024-2025 year. Reviewed the list with Mark and am confident we will be able to pull the documents requested together quickly with the help of Stacey as she has also helped with audits in the past as well.

Little Green Light is almost ready to report out our July financials with the exception of pledges marked correctly. In the input, the data was not accurate and created double entries. The process of manually adding the remaining balances from prior years will be Stacey's first task and then we should be able to start our July reconciliation.

## Development

Presented at Progress Rail in LaGrange on September 3<sup>rd</sup> to an audience of roughly 50 people. This is a new campaign for us, but it is a sister agency of Caterpillar. Our old campaign manager from Montgomery Caterpillar was our connection to this.

Funding was secured to expand our Dolly Parton's Imagination Library service area to include Elgin with the blessing of United Way of Metro Chicago. Follett Publishing has committed to continuing our funding of the program as long as we keep them educated on the progress.

Presented at the closing day of Caterpillar's campaign as a thank you and possibly good bye to some of the staff as they continue to downsize their office in Montgomery with an exit completely by December of 2026.

On Friday September, 26<sup>th</sup>, presented to the Yorkville Chamber of Commerce attendees at the conversations over coffee event. A few Holiday Assistance sponsors stepped up and a possible new board member were benefits of the event.

Met with new representatives from Eaton industries as a new campaign for our area. Again, in partnership with Metro Chicago, I will attend a November meeting to discuss United Way and appeal to employees with matching gift contributions.

### **Other**

Attended Dunham Foundation presentation on End of Year Appeal letters with ideas to try for this upcoming December letter.

Attended Dolly Parton's Imagination Library regional meeting on Thursday, September 25<sup>th</sup> to network with surrounding area sponsors of the program, get updates on the program, and plan for funding in 2026.

Attended the Montgomery Chamber of Commerce Golf Outing on Monday, September 29<sup>th</sup> to promote our programs and network. A \$50 gift card was raffled off to those participating in our game at the 5<sup>th</sup> hole and over \$200 was raised at the event, which paid for the sponsorship.

## **COMMUNITY IMPACT REPORT**

### **Tricia Hoover**

#### **Dolly Parton's Imagination Library:**

Continued outreach to local libraries while encouraging librarians to actively promote. We started discussing handing the kids who have graduated from DPI back to the libraries for continuity of literacy as they move on to school. Libraries LOVED this idea!

09/06/25 – Kids Expo – Aurora along with SPARK – Representative Kifowitz's children's Touch-a-Truck fair.

09/11/25 PAASSS – met with Executive Director to see how we can support their efforts. We will be featured in their September 2026 Bilingual Calendar. This calendar will promote our programs and also offer daily family activities and ideas for the month. September is National Literacy Month, so we will promote DPIL within this context.

DPIL Total September Enrollment = 5012

Aurora and Surrounding Areas – 2,708

Kendall County – 2,304

**Non-Profit Partners:**

09/05/25 – Plano Community Garden Beautification Project with Home Depot, Waubonsee Community College, and Kendall County Food Pantry.

>30 Volunteers from WCC came out for a beautification project via a grant from Home Depot for Plano Community Garden.

Tasks completed were:

Front sign area weeded, new mulch laid

Bricks hauled and stacked to build around perimeter of back shed

Weeded and spread Cypress mulch in butterfly weigh station

Cleared content from fenced area, laid weed barrier, and installed gravel

Front deck area cleaned up and decorated for Fall season

Link to pictures: [https://drive.google.com/drive/folders/1XvQokWbWuFGwFqHPdJMPwo\\_iITkrQh78](https://drive.google.com/drive/folders/1XvQokWbWuFGwFqHPdJMPwo_iITkrQh78)

09/11/25 – WCC Grand Opening of Tech Building

09/12/25 – LifeLine Pilot meeting – conversation with LifeLine regarding their pilot program. This program provides private-jet transportation for medical patients who could not otherwise make their treatments with specialists. This led to conversations with 2-1-1 and local Veterans groups to help spread the word. They need help with awareness, as opposed to funding. Their private funders and pilots have donated over \$2M in flights and support for non-emergency medical transportation. This is an ideal collaboration because they are funds-heavy/low awareness. We can partner to strengthen each other.

## KANE 2-1-1: Geneva Township (08/2024 - 08/2025)

### 211 Illinois County Subdivision Report

Select a township/district and date

Geneva Township  
8/31/2024  8/31/2025

211

Illinois

Between 08/31/2024 and 8/31/2025 the 211 Illinois network handled 294 contacts in Geneva Township\*. During these conversations, Resource Navigators identified 433 specific needs and provided clients with 717 referrals to community based organizations in their area.

#### 211 Traffic Summary

##### Contacts Handled

294

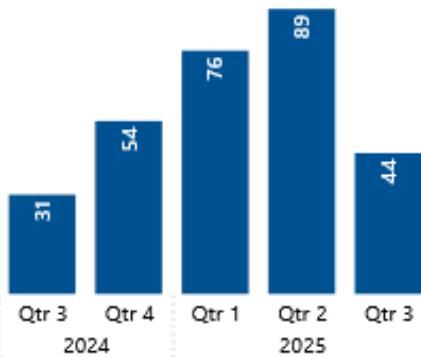
##### Needs Identified

433

##### Referrals Provided

717

##### Contacts by Quarter

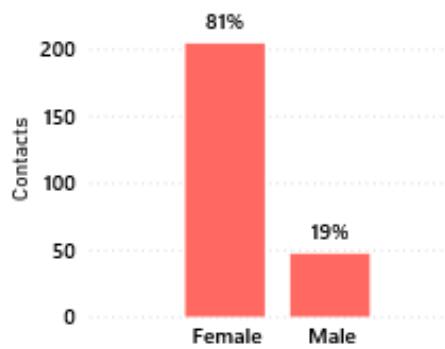


##### Top Needs

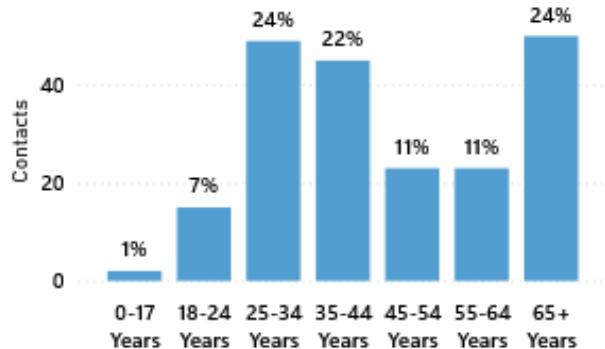
Need Description	Needs	% of Total
Information and Referral/211 Services	57	13%
Rent Assistance	41	10%
Utility Payment Assistance	30	7%
Temporary Financial Assistance	22	5%
Low Income/Subsidized Rental Housing	19	4%
Homeless Shelter	15	4%
General Legal Aid	8	2%
Automotive Repair and Maintenance	7	2%
Dental Care	6	1%
General Paratransit/Community Ride Programs	6	1%

#### Client Demographics

##### 211 Client Gender



##### 211 Client Age



\* 211 Illinois contact centers collect clients' residential zip code. This report uses Dept. of Housing and Urban Development (HUD) crosswalk files to estimate 211 activity in Illinois Geneva Township based on zip code. If 10% or more of the Township's residences are located in a zip code, that zip code's contact data is included in the report.

## KENDALL 2-1-1: Bristol Township (08/2024 - 08/2025)

Select a township/district and date range below:

### 211 Illinois County Subdivision Report

Bristol Township

8/31/2024      8/31/2025  

211

Illinois

Between 08/31/2024 and 8/31/2025 the 211 Illinois network handled 825 contacts in Bristol Township\*. During these conversations, Resource Navigators identified 1,107 specific needs and provided clients with 1,469 referrals to community based organizations in their area.

### 211 Traffic Summary

#### Contacts Handled

825

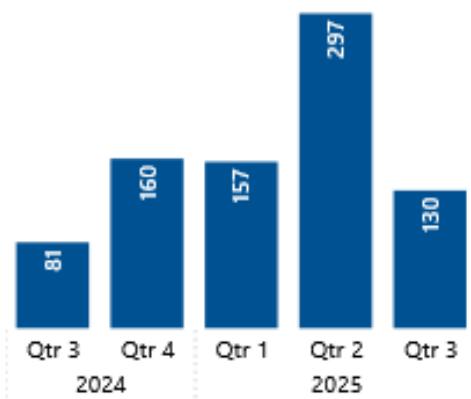
#### Needs Identified

1,107

#### Referrals Provided

1,469

#### Contacts by Quarter

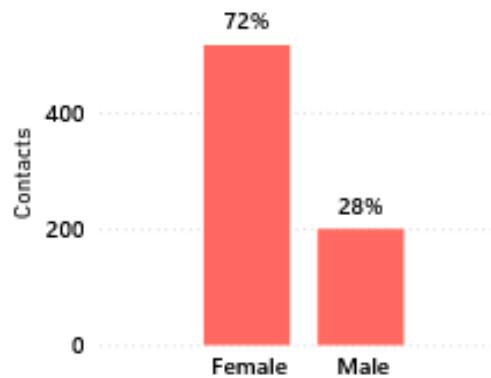


#### Top Needs

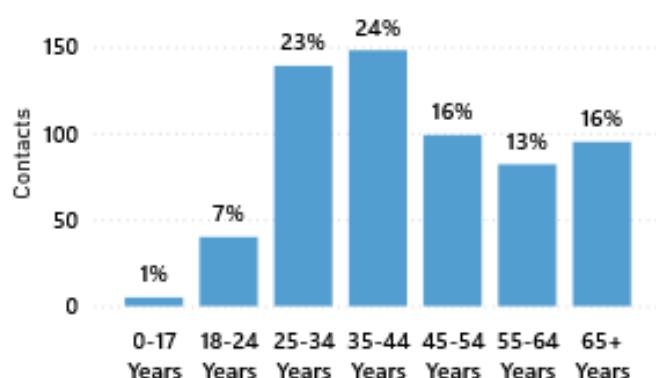
Need Description	Needs	% of Total
Information and Referral/211 Services	179	17%
Rent Assistance	155	14%
Utility Payment Assistance	121	11%
Low Income/Subsidized Rental Housing	43	4%
General Relief	33	3%
Homeless Shelter	29	3%
Mortgage Assistance	29	3%
Temporary Financial Assistance	26	2%
Housing Search Assistance	24	2%
Rental Deposit Assistance	22	2%
Food Pantries	20	2%

### Client Demographics

#### 211 Client Gender



#### 211 Client Age



\* 211 Illinois contact centers collect clients' residential zip code. This report uses Dept. of Housing and Urban Development (HUD) crosswalk files to estimate 211 activity in Illinois Bristol Township based on zip code. If 10% or more of the Township's residences are located in a zip code, that zip code's contact data is included in the report.

## **Holiday Assistance**

09/29/25 – The Last Swing GMACC Golf Outing – Raised money at hole sponsorship and signed up new Holiday Assistance Cheer Sponsors.

09/16/25 –YACC Business Networking for Women Connect

09/16/25 – Business Networking International – St. Charles

09/30/25 – St. Charles Networking

General networking events to promote Holiday Assistance sponsorships and their valuable community impact. Feedback is always great, and now we will follow up to ask for more sponsorships via word of mouth. Sock drives and diaper drives in October also promoted at these events.

## **S.P.A.R.K.**

### **Rosaisela Sida**

#### **Events & Outreach**

City of Aurora saturation activities by AU interns, we distribute close to 600 educational material kits in different agencies, private businesses and churches this month.

Northern Lights Center; Every Monday from 10 – 11 am

Kindergarten Readiness Playgroups every other Tuesday from 11 am – 12 pm

Playgroups in collaboration with World Relief every Friday from 9-11 am

Developmental Screenings at the Public Library Saturdays and Fridays from 12:30-2:30pm

## **Staff/Interns**

We have two new interns from Aurora University: Elena Rodriguez and Illiana Soile

## **Collaboration**

SPARK is attending: All are Kids Collaboration monthly meeting  
The Basics Monthly Meeting  
Birth to Five monthly meeting  
City of Aurora Educational Commission, monthly meeting

## **Grants**

Dunham Foundation (In process of applying)

City of Aurora (In process of applying)

INC Mental Health reached out to FVUW and announced an increase of \$7,000 to our funding for FY26.